



Phone: (604) 307-1068
www.vidarelationships.com

Appointment Policies

Session Fees

Payment is due at the time of service. Online payments are requested in advance of sessions. A minimum of 1 month notice will be given in the event of a fee increase.

Individual 50 minute session - **\$110** + GST

Couples/Families 50min session - **\$130** +GST

Couples/Families 80min session - **\$185** + GST

Payment methods: Payment is accepted by cash or cheque in person. Payments can also be made online via PayPal by visiting www.vidarelationships.com. Online payments are requested before the appointment begins. **Please note a 4% PayPal charge is applied to online payments. NSF cheques are charged \$15 bank fee due at time payment is resent.

Cancellation/Missed Session Policy

A full **24 hours notice** is required for any changes or cancellations. The Vancouver Calm Clinic considers any appointment that you have made with us, important. Your appointment is for your exclusive use and when it is cancelled with short notice, or missed altogether, it is often too late or impossible to offer this time to someone else, and the appointment time goes unfilled.

Late cancellations are charged the full session fee. If you are running late for a session we can only offer you the time remaining on your booked session. If you are experiencing an emergency and think you may miss your session, please contact your counsellor as soon as possible to discuss.

If you are running late for your appointment, our counsellors can only offer you the remaining time left of your booked appointment slot.